

# MORE INFORMATION

## LOCATION

agua Spa is located on the SPA level of Sea Containers London.

## GRATUITY

Tips are at your discretion – gratuities are not automatically added to the charges.

## BEFORE AND AFTER

Please arrive at least 30 minutes before your scheduled appointment, and register at our SPA Lounge reception. Our coordinators would love to give you a brief show around so that you can enjoy our facilities to the max. Since we wouldn't want you missing out on a second of your service, be sure to arrive here in good time. Before you go, please settle your account at reception using cash, credit cards, gift certificates, or if you're staying at Sea Containers London, flash your hotel identification and we can add charges to your room folio.

## HOW TO SPA

Whilst we consider our Spa playground to be very social and fun, whilst enjoying the facilities, we ask that you remember to respect all spa guests' right to privacy and serenity.

## WHAT TO WEAR

Robes, slippers and towels are provided for your comfort and convenience. Since agua is not responsible for articles lost or stolen, we advise you not to bring valuables to the spa.

## SPA CUISINE

Enjoy a full selection of agua spa cuisine and drinks in designated spa zones.

## RESERVATIONS

Please make appointments for à la carte services and customised packages either in person at agua Spa reception or book online via our website. Appointments need to be guaranteed with a valid credit card or gift certificate. Cancellations must be made with 24 hours' notice otherwise you will be charged the full cost of the service. The SPA is strictly for use by hotel residents, members and non-residents booked in for spa appointments. When you are making your reservation, please let us know if you have any special preferences.

## GIFT CERTIFICATES

To treat someone to a gift voucher they'll love, please visit our website or ring the spa reception on 020 3747 1010 or email [aguaspa@seacontainerslondon.com](mailto:aguaspa@seacontainerslondon.com). Just like with cash, gift certificates cannot be honoured if lost or stolen. Gift vouchers are non-refundable or transferable.

## FACILITIES

Six private treatment rooms, including a couples' suite and a private thermal suite. Nail and grooming lounge, separate ladies' and gents' steam rooms with rainfall showers, Spa lounge, curated boutique, fitness centre with state-of-the-art equipment, free weights and cardio theatre from Star Trac.

## HOURS OF OPERATION

We're open 9am–8pm daily

